



Service Agreement

Service Provider's obligations:

- ✓ Maintain secrecy and confidentiality of Investor's personal as well as financial information.
- ✓ All transaction(s) of financial/non financial nature (Buying, selling, transferring of mutual fund units or any change in my online account details) will be taken care as per investor instruction only.
- ✓ Timely response to query(s) generated by Investor with best possible solution(s).
- ✓ To provide scientifically selected mutual funds to Investor.
- ✓ INVESTOCAFE will ensure necessary registration with the designated body [AMFI and will follow instructions and practices laid by regulator (SEBI)].

Investor's (I) agree that:

- ✓ This Agreement is a legal contract between INVESTOCAFE and me (Investor).
- ✓ I have opened an online investment account on this website(www.investocafe.com) after understanding the nature and scope of services provided by INVESTOCAFE.
- ✓ My identity on the website is authenticated by my Login credential generated by me on the website(www.investocafe.com). INVESTOCAFE will consider Instructions authenticated by my Login id and password only.
- ✓ I will keep my Login credentials safe and will not share it with anybody. In case of any unauthorised/illegal use of my login credential, I will immediately inform INVESTOCAFE and change the log in credential.
- ✓ INVESTOCAFE will forward my instructions (financial and non financial) to the AMC electronically and the AMC will process the instruction(s) on the basis of such electronic instruction(s).
- ✓ I will read the offer document (SID, SAI & KIM) before my investment, in any of the scheme offered by INVESTOCAFE.
- ✓ My Account will be activated after INVESTOCAFE verifies my personal information in accordance with the Know Your Client (KYC) guidelines issued by the Securities and Exchange Board of India (SEBI).
- ✓ I confirm that the I am 18 years old or above and authorised to transact solely/ on behalf of minor as a guardian (As the case may be). I also confirm that the information provided by me are true and correct.
- ✓ I can transact (financial/non financial transaction) directly with any of the AMC's even in respect of the investments made through INVESTOCAFE.
- ✓ I am aware that INVESTOCAFE receive commissions from AMCs on sale of mutual fund, which are disclosed on the Website(www.investocafe.com).
- ✓ INVESTOCAFE is not obliged to offer all mutual fund schemes for investment.
- ✓ For investments using NACH/ Direct Debit/ Net Banking, INVESTOCAFE and/or its service provider(s) will first submit the fund transfer instruction(s) to my bank. My request for subscription will be sent to the AMC/RTA only after receiving confirmation of successful money transfer to the AMC's account. Consequently, there may be a lag between the date of debit to my account and date INVESTOCAFE submits my request to the AMC.

- ✓ My Instructions will be processed same day if received before the cut-off time specified by INVESTOCAFE. Else, my Instructions will be processed on the T+1 day or next business day. INVESTOCAFE may specify cut-off time earlier than the time specified by the AMC/RTA/SEBI.
- ✓ AMCs are not obliged to accept my application for subscription to units of their mutual fund schemes in part or in full.
- ✓ The data and information provided on the Website does not constitute advice and shall not be relied upon by me while making investment decisions.
- ✓ INVESTOCAFE may disclose investor's information to any statutory body under any law at its sole discretion.
- ✓ In case I violate this agreement, or any other government/private or international laws, INVESTOCAFE may, terminate my Investment Account and/or prevent me from accessing the Website and/or Services at any time, at its sole discretion.
- ✓ I allow INVESTOCAFE to send SIP date as 10th of every month for the AMC's which don't offer all date SIP for the successful execution of transactions. Although debit of funds from my bank account and execution of transaction to happen as per instruction given by me.
- ✓ INVESTOCAFE may modify these terms at any time by informing me. My continued use of the Services will imply my acceptance of the changes.
- ✓ I ensure that the money invested, is from my registered bank account with INVESTOCAFE and is from lawful sources and is remitted through approved banking channels.
- ✓ Seek self-regulating financial planning, legal, accounting, tax or other professional advice before investing or withdrawing.
- ✓ INVESTOCAFE is not obliged for, any loss incurred because of delays, rejection or refusal at the Bank, RTA or AMC's end.
- ✓ INVESTOCAFE is not responsible for unavailability of any communication at my side, breach or virus in the processes or payment or delivery mechanism, unauthorized access to computer data and storage devices, computer hacking, destructive or corrupting code or program computer crashes, malfunctioning in the computer terminal or the systems getting affected by any malicious, mechanical or technical errors/failures or power shut down, faults or failures in telecommunication.
- ✓ INVESTOCAFE and/or its Service provider(s) will not be responsible for the circumstances which are beyond the control such as , acts of god, sabotage, explosion, fire, flood, strikes or industrial action of any kind, riots, war, acts of government or any other.
- ✓ INVESTOCAFE is not obliged for any act which is not part of this agreement.

*This Agreement is governed by the laws of India. All disputes are subjected, firstly, to negotiation, and then by arbitration by a sole arbitrator appointed by INVESTOCAFE. The venue of arbitration will be Indore (MP).

SEBI Caution: Mutual Fund investments are subject to market risks, read all scheme-related documents carefully.

Sign Here

B-302, Cross Roads, IDA mall, Behind G Sachanand, Vijay Nagar, Indore 452010, India. To have your form collected, please call on 0731-4043703